

Updated Instructions for BART (Badger Globe Audio Response Teller)

Due to changes by our software vendor, the action codes on our BART system have changed. The following information will help you quickly navigate around the system. By using the options below, you can quickly press through the buttons without listening to the prompts.

Step 1 Dial the new BART number (1-855-685-9078).

Step 2 PRESS 1 if you are a member already enrolled in BART.
Enter your Badger Globe Credit Union Member Number and press #.
Enter your password.

You are now in the Main Member Menu. Select one of the following four options:

Note: By using the options below, you can quickly press through the buttons until you reach the option you want. To go back to a previous menu, simply press * at any time.

PRESS 1 for Account Information

PRESS 1 *for Checking and Savings information*
PRESS 1 *for Checking or Money Market*
Press 1 *for all transactions*
Press 2 *for electronic transactions*
Press 3 *for cleared checks*
Press 4 *for all other transactions*
Press 1 *ATM transactions only*
Press 2 *Debit Card transactions only*
Press 3 *ACH transactions only*
Press 4 *Deposits only*
Press 5 *Miscellaneous transactions*
PRESS 2 *for Savings*

PRESS 3 *for Share Certificate*

PRESS 4 *for IRA's*

PRESS 2 *for Loan Information*

PRESS 2 for Transfers and Payments

PRESS 1 *for transfers (checking & savings)*
PRESS 3 *for payments (loan)*
PRESS 4 *for advances (Kwik Cash and HELOC)*

PRESS 3 for Account Balances and Tax Information

Press 1 *for checking, savings, or money market balances*
Press 2 *for loan balances*
Press 4 *for tax information for checking and savings*
Press 5 *for tax information on loans*

PRESS 4 for All Other Information (this is where you can change your password)